

# Microsoft Windows 10

## in 5 easy steps

### 05 User Support.

Our engineers will be available to assist with any support or user issues and of course, we will continue to welcome your staff to our Windows 10 based sessions in the BCS Learning Zone.

### 04 Upgrade to Windows 10.

Scheduled rollout of Windows 10 across your systems dealing with all planned and any additional unexpected issues, ensuring all users can work productively before it's mutually agreed that we have completed the project.

### 03 Train your team.

The BCS Learning Zone have lots of scheduled 'Introduction to Microsoft Windows 10' sessions each month. We recommend our clients send along key personnel to understand the differences and business benefits to ensure the upgrade is a positive experience.

### 02 Check Impact.

BCS will work with you to discover the business impact of upgrading in regards to your existing systems, peripherals and your line of business software. From this, we will generate a plan to rollout Windows 10 that will minimise downtime.

### 01 Check Eligibility.

Microsoft are giving free upgrades to Windows 10 for eligible products until the end of July 2016. That's the first step on a journey of five steps with BCS holding your hand to the top!

#### NOTES:

- The costs for steps 1, 2, 3 and 5 are included in your support agreement.
- Once we have completed step 2, we will provide an estimate of all costs including any required hardware replacements to complete this rollout.

Schedule an appointment with  
your Account Manager on  
**01843 572600**